

• Les Georgettes •

HOW TO RETURN YOUR ITEM(S)

IF YOU ARE LOCATED IN METROPOLITAN FRANCE:

Go to your order and click on "Make a return" to start the returns procedure. Once our customer service has approved your return, we will send you a prepaid postage label. This may take a working day or so. Fill in the return slip below and place it in your package, specifying the items you are returning.

IF YOU LIVE OUTSIDE METROPOLITAN FRANCE:

You will have to pay for the return shipping costs. Fill in the return slip below and place it in your package, specifying the items you are returning. Pay for your package's postal costs and send it to: UN BIJOU A PARIS S.A.V. - Bâtiment D126 rue des Tourtes, Z.I. La Palisse, 07160, Le Cheylard, France.

RETURN SLIP

Complete the form and return it with the item you wish to return within 30 days after delivery. If you wish to return an item to change its size, colour or exchange it for another product: place a new order and return the original item so we can issue a refund.

ORDER DETAILS:

ORDER NUMBER:

CUSTOMER ACCOUNT EMAIL:

QUANTITY	PRODUCT LABEL	REASON (SEE LIST OF CODES)

REASON FOR REFUND CODE:

1. Made a mistake in my order
2. Leather not compatible with my jewellery
3. Item arrived too late
4. Damaged or non-functional item
5. Wrong item received
6. Extra item compared to my order
7. No longer need the item
8. Incorrect size
9. I don't like the style
10. The product does not match the image I saw on the site
11. Item never received

Please keep your proof of postage until you have confirmed your refund.

It may take up to 14 business days to receive your return (excluding weekends and public holidays). Our little helpers will need to check the cleanliness of the returned items. Refunds will only be issued for products that are in mint condition and unused (tried on only). It's important to return items in their intact original packaging (box, bag, pouch, etc.). For hygiene reasons, earrings will not be taken back or exchanged.

For more information, or if you need help, please visit our Help section on the following page: lesgeorgettes.com/fr-fr/contact.html